



UPGRADING AND INVESTING IN SPEED AND PERFORMANCE



HIGHER OUTPUT FOR MILK PACKAGING

A new vertical form-fill-seal machine called the “RJ” from Triangle Package Machinery Company in Chicago was installed in February to speed up packaging of our Mountain Maid Instant Non-Fat Dry Milk. Improvements were necessary due to increased demand from the USDA. Currently, we are almost doubling the historic rate of production with this upgrade. It has replaced one of the original machines installed in 2000 with the construction of our facility. Further enhancements are planned for later this year,

including robotics to assist with case packing of the bags and a second Triangle RJ machine that will accommodate SuperCereal Plus as well. These upgrades benefit employees by reducing and eliminating some of the physical demands associated with packing milk.

SUPPORTING GROWTH FOR “SPECIAL PROJECTS & FINISHING” AREA

Since its inception, TVS has supported a special projects area where custom assembly and kit-packaging projects are done. A significant and growing customer for that area is the US Military – DLA Troop Support, for whom we package English walnuts and 3 types of almonds into one-pound bags. To make this area more efficient, we have installed a new WeighRight machine to replace our well-used Action Pack machine. The new machine, made in North America, allows us to package nuts at a quicker speed and a more accurate fill. A second WeighRight machine will be installed later this year, allowing us to consider business expansion to other potential customers.

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HELPING STRIKE OUT CHILDHOOD CANCER



For the first time, TVS participated in the St. Baldrick's Foundation bowling fundraiser to help raise money and awareness for childhood cancer research in February. Overall, the TVS team placed 5th and helped raise \$2259 in donations for the foundation.

ACTIONS IN RESPONSE TO THE CORONAVIRUS PANDEMIC

WORKING TOGETHER, TO BE PART OF THE SOLUTION

During these unprecedented times TVS has implemented numerous provisions to protect the health and safety of each team member while we continue to operate as an essential manufacturer to the US Government. Along with social distancing within the facility, many staff are working remotely to reduce the number of individuals in and out of the building on a daily basis. A health check regimen is undertaken by every employee at the beginning of each shift and is also required from all essential visitors. We also decided for the well-being of our participants to temporarily suspend our on-site programs and services to help flatten the curve.

\$ SURGE PAY PROGRAM FOR TEAM MEMBERS

To show appreciation to employees, TVS has implemented a Surge Pay Program. This has been enacted to reward the hard working and dedicated team members for their commitment and tireless efforts in producing dry food products and adapting to continue supports for program participants. The Surge Pay Program will be in effect until the COVID-19 situation expires.

ON-SITE PROGRAMS SHIFT TO PROVIDE SUPPORTS AT HOME

With the temporary suspension of our on-site day programs and services, many TVS Direct Support Professionals (DSPs) are now working one-on-one with participants who are still requesting services in the safety of their own homes. Other DSPs have transitioned onto the production floor to assist in the increased demand from our government contracts.

WHAT WE MAKE MATTERS

Our Mountain Maid products are witnessing an increase in demand from our Federal Government customers. Some of the more than 20 Mountain Maid items produced for DLA Troop Support have been provisioned by distributors for military support outlets, including the USNS *Mercy* and the USNS *Comfort* Naval ships that were deployed on both coasts for healthcare relief. As many businesses across the nation have had to temporarily lay off workers due to stay-at-home orders, demand at food banks continues to grow. As a result, we are maintaining tireless packaging of our Mountain Maid Instant Non-Dry Milk for the USDA to deliver to food pantries nationwide.



SOLIDARITY TUESDAYS & SPIRIT WEEK - UNITED WHILE APART

Whether on-site or off-site, Solidarity Tuesdays became a fun way to show that we are all in this together. The TVS Facebook page posted weekly images of employees and participants uniting in a common theme to show support. Each week had a different theme; Team TVS, Superheroes, Favorite Decade, Pajama Day. These once a week events inspired a Spirit Week celebration at the end of April that included a couple of new themes such as Crazy Socks Wednesday and College Apparel Thursday. A fun time was had by all!



PROGRAMS & SERVICES

NO LIMITS ARTISTS SHOW IN COMMUNITY

The beginning of 2020, started out busy for the No Limits artists with two back-to-back shows at the Transylvania County Arts Council. The first art show in January featured work by the No Limits artists in an exhibit titled, "Faces of Freedom." The invitational show featured minority and other underrepresented artists in Transylvania County. The second show, "Joy," presented in February, exclusively featured the No Limits artists. The colorful exhibit showcased their creative talents through paintings, refurbished furniture, and crafts.

CONGRATULATIONS!



We would like to say [Congratulations](#) to our No Limits artists for having the art piece, "No Limits" accepted into the "Art Unblocked" show. Due to current events, the exhibit has been moved completely online. It features artists with disabilities from across NC. We welcome you to view the exhibition online at: <https://sites.google.com/artsacces sinc.org/art-unblocked-2020-online/home>

The INTERACT culinary club prepared cookies and brownies for the show and the No Limits artists performed songs in sign language on opening night. The 2020 year is just getting started and the No Limits artists are working hard to showcase new artwork soon!



3RD ANNUAL 'NIGHT TO SHINE' PROM EVENT

Sponsored by the Tim Tebow Foundation, the 'Night to Shine' Prom is a worldwide event celebrated in February. All prom attendees are pampered at Brevard Community Church before arriving at the Transylvania County Rec Department in a limo. The red-carpet entrance was flanked by paparazzi and military personnel who offered a military welcome. The event is so much more than a dance floor; it's karaoke, a photo booth, refreshments, and above all else a celebration with friends.



THANK YOU FOR YOUR CONTINUED SAFETY!



[TVS reaches a milestone of 385 days without a lost time accident!](#)



To celebrate this achievement and to continue making positive steps towards our safety initiative that keeps everyone safe and up-to-date on all new procedures, we handed out special TVS safety shirts. The shirts – custom designed by Jeni Welch of the Marketing team, were stylish AND informative, as they display many key safety symbols seen in our facility.

Our safety program is growing to new levels, with the current objective to become a member of the Carolina STAR Program, which is designed to recognize and promote effective safety and health management systems. Focusing on our safety slogan, "Safety, it's an attitude," TVS is creating an atmosphere that shows our employees that they are appreciated because they are the reason for our safe and health conscious workplace. We will continue to recognize our employees as safety milestones are reached!

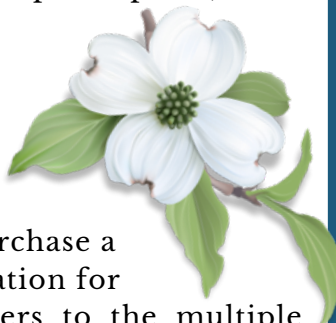


APPRECIATING CONTRIBUTIONS THAT SUPPORT THE TVS MISSION

We would like to extend a heartfelt *Thank You* to these donors for their generous support already this year. It is because of foundations such as these that we are able to better serve our community, our participants, our employees, and our mission.

DOGWOOD HEALTH TRUST

With the generous grant of \$25,000 from the Immediate Opportunities and Needs grant (ION) from Dogwood Health Trust, TVS has been able to purchase a new minivan to transport TVS Preparation for Employment Success program teachers to the multiple high schools that they serve in Transylvania and Henderson counties. Our TVS teachers serve over 140 students who are part of the NC Division of Vocational Rehabilitation Services program, Pre-Employment Transition Services (Pre-ETS). You can learn more about the Dogwood Health Trust grant program at: <https://dogwoodhealthtrust.org/about/about-the-trust/>



AUDREY LOVE CHARITABLE FOUNDATION

The Audrey Love Charitable Foundation has made generous donations to TVS in the past allowing us to continue to serve our mission of helping individuals with disabilities. While this donation has not been designated for a single purpose at this time, we know the donation will make a difference in our programs.

THE LAMB FOUNDATION

The local Knights of Columbus Council 8886 has once again expressed their support for TVS through a donation to assist with needed Programs & Services support. We appreciate the tireless work they do for our entire community. You can learn more about The Lamb Foundation here: <https://www.kofc.org/en//index.html>



MARCH CANNED SOUP DRIVE

Throughout the month of March, TVS collected 87 items to be donated to the Transylvania County Sharing House. We collected the items in a very XL Soup Can replica made by event organizer, Emily Owens. Collected items included canned soups, broths, bags of rice and beans, and other miscellaneous items. A huge [Thank You to the entire TVS team](#) for donating to our local Sharing House.



CELEBRATING THE YEARS!



10 YEARS:

- Suzanne Byers

5 YEARS:

- Kolby Laughter
- Dana Lance
- Michael Conley
- Jacob Norman
- Steven Morris
- Shannon Merrill

3 YEARS:

- Karen L Benson
- Andrew Thompson

1 YEAR:

- Nancy Stricker
- Catherine Whitley
- Monique Sharpe
- Timothy Shelton
- Timothy McKinney
- Jennifer Ray
- Tami Goostree
- Austin Landreth
- Michael Penisten

MEET THE NEW HIRES!



- Kimberly Anderson
- Samuel Arnal
- Richie A Atwell
- Kyler Bailey
- William Barton
- Raymond Brewster
- Arleca Chapman
- Connor Charles
- Amy Clyburn
- Decarlos Conley
- Axel Easter
- Christy Galloway
- Taylor Goldsmith
- Debra Green
- William Heagler
- Daniel Holland
- Dwayne Huey
- Daniel Jones
- Mary Larkin
- Holly Long
- Mason Massingale
- Thomas McCall III
- Gwendolyn Powell
- Beth Rich
- Ronald Scofield
- Jonathan Skerrett
- Rhiana Tritt
- Kyle Williams